

FreePBX Phone System 1000



FreePBX Phone System 1000 is Sangoma's most powerful cost effective, feature rich large contact center and large enterprise communications solution. It comes complete with support for advanced features and applications like unified communications, contact center operations and IP trunking.

- » Ideal for contact center or enterprise office deployments
- » Supports up to 1000 users or 300 calls
- » Robust - redundant storage and power supplies are standard
- » Ready to deploy and manage with an intuitive web-based GUI
- » Flexible - supports IP, ISDN or analog lines
- » Use virtually any IP telephone set or soft client

FreePBX Commercial Modules help deliver enhanced functionality and savings from FreePBX Phone System 1000. Select *à la carte* from over 25 general and mission specific modules for contact centers and enterprises such as:

- » **Xact Dialer** – automate and quickly start, route and report outbound campaigns
- » **Q-Xact** – easily get complete insight in ACD queue performance
- » **Call Recording Reports** – find, view, sort, listen, archive and download call recordings fast
- » **PBX EndPoint Manager** – auto-provision and configure over 150 different types of phones
- » **SysAdmin Pro** – tap into additional admin functions like email, UPS, update management and more

Or, get the most popular applications and features with Call Center Builder, System Builder or System Builder Plus module bundles.

Support and Professional Services

Sangoma offers a full complement of professional services including, technical support, software maintenance, training, deployment and consulting services.

Warranty

All Sangoma FreePBX Phone System products are supported by a 1-year warranty. Extended warranties are available.

Why Sangoma?

Sangoma's customer-centric approach, product innovation strategies and worldwide network of distribution partners allow it to deliver the industry's best-engineered, highest quality IP and UC solutions, supporting "any app, any where" for businesses and service providers of all sizes. All Sangoma products are backed by over 30 years of IP communications experience, expert engineering and technical resources and a comprehensive warranty.

Find out More

View a current list of available FreePBX Commercial Modules and compatible Sangoma Telephony Cards at sangoma.com/products/freepbx.

Technical Specifications

- » Pre-loaded with FreePBX Distro
- » Console, Web GUI, SSH management interface
- » Intel Xeon E3-1200 Quad Core processor
- » 2 x 240GB (RAID 1) solid state drives
- » 16GB RAM
- » 7 Gigabit Ethernet ports
- » 4 PCI Express slots (for analog, BRI, PRI, E1, T1, J1 and GSM interfaces)
- » Dual redundant internal AC modular power supplies
- » 1U form factor case (with sliding rails)

FreePBX Distro Feature Specifications

Business Features

- » Flexible Time Based Call Routing
- » Built in Conference Bridge/Service
- » Fax to Email
- » Hunt/Ring Groups
- » Music On Hold
- » Voice Mail Blasting
- » Follow Me/ Find Me Calling
- » Personal IVRs
- » Wake Up Calls
- » Support for Video Calling
- » Secure Communications (SRTP/TLS)
- » Feature Rich User Control Panel - Visual Voicemail
- » Directory
- » Announcements
- » Dictation
- » Calling Queues (ACD/IVR)

Calling Features

- » Three Way Calling
- » Voice Mail - Voicemail to Email
- » Caller ID
- » Call Transfer
- » Call Recording
- » Do Not Disturb
- » Call Forwarding
- » Call Waiting
- » Call History - Call Detail Records and Call Event Logging
- » Speed Dials
- » Caller Blacklisting
- » Paging/Intercom
- » Call Screening
- » DISA

Telephony Support

- » Open Standards Support for Multiple Signaling Protocols: SIP, IAX2, PRI/T1/E1, POTS/Analog, ISDN
- » WebRTC - Browser Based Calling (thru UCP)
- » Soft Phone Support
- » Specialty Device Support - Door Phones, Overhead Paging, Strobe Alerts, Paging Gateways, Voice Gateways, Failover Devices

Multiple Language Support

- » English
- » Bulgarian
- » Chinese
- » German
- » Hebrew
- » Hungarian
- » Italian
- » Portuguese
- » Russian
- » Swedish
- » Spanish
- » Japanese

Administration

- » System Dashboards
- » Integrated Intrusion Detection
- » Bulk Import Utilities (Trunks, Extensions, Users, Phone Numbers)

End User Applications

- » User Control Panel (UCP)