



Avaya 1210 IP Deskphone

Ideal for light call activity in lobbies and common areas

The 1210 IP Deskphone is a single-line, standard-level desktop phone in the exciting 1200 Series IP Deskphones. Originally designed and optimized for small and medium-sized businesses, the 1200 Series IP Deskphones are now extended to enterprises, offering a competitive feature set with contemporary styling. The 1210 IP Deskphone is a great choice for lobbies, lunch rooms or other common areas.

Key features and benefits

- Single line IP Phone supports up to eight fixed telephony keys, four context-sensitive soft keys and two shortcut/feature keys.
- 3 lines x 24 character and 143 x 32 pixel display with anti-glare screen combined with a flexible two-position adjustable footstand, optimizes viewing under varied lighting conditions.
- Four-way navigation cluster with Enter key maximizes user choice and flexibility in navigation.
- Superior audio quality leverages some of the latest technologies to ensure crystal-clear conversations.
- Integrated headset and speakerphone — supports a high-quality, two-way speakerphone (handsfree) and other optional headsets for executives or multi-tasking workers.
- Simplified communications — the most commonly used Avaya Business Communications Manager (BCM) and Avaya Communication Server 1000

features come pre-programmed on all 1200 Series IP Deskphones. sets. You can also customize the sets from hundreds of BCM and Communication Server 1000 telephony features.

- Integrated 10/100 Base-T Ethernet switch with LAN and PC ports reduces costs, enabling a single cable drop to support both the phone and a collocated PC.
- Supports 802.3af standards-based PoE or local AC power via power adapter.

Specifications

Platform support

- Avaya Communication Server 1000
- Avaya Business Communications Manager 50 and Business Communication Manager 450

Display

- Monochrome Film Super Twist Nematic (FSTN) Liquid Crystal Display, 3 line x 24 character with anti-glare coating

IP Phone footstand adjustments

- Desktop viewing adjustments: 25 and 55 degree angles
- Wall mount angle: minus 5 degrees

Fixed keys and soft keys

- Ten fixed keys (Handsfree, Headset, Volume Up and Down, Mute, Hold, Goodbye, Applications, Services and Conference)



- Four context-sensitive soft keys for easy-to-use navigation¹

Navigation cluster

- Four-way navigation cluster (left, right, up, down arrows) plus Enter key

User Selectable Ringtones

Headset support

- Supports third-party wired headsets

Languages supported

- Languages are platform and protocol dependent. Consult platform documentation of choice for further details.

Color

- Charcoal

Connectivity/data rates

- Integrated 10/100 Ethernet Switch
- Two 10/100 Ethernet ports for network connection and collocated PC connection
- Auto speed and duplex
- Manually configurable speed and duplex when used with Ethernet switches that do not auto-sense
- Auto MDIX on network port
- Ability to manually disable PC port

Dimensions

- Unpackaged: (H x W x D) 205 x 198 x 190 mm (8.1 x 7.8 x 7.5 inches) approximate, in desktop 55-degree position
- Packaged: (H x W x D) 254 x 260 x 111 mm (10 x 10.25 x 4.75 inches), approximate

Weight

- Packaged: 2.9 lb / 1.32 kg
- Unpackaged: 1.9 lb / .86 kg

Power

- Power over Ethernet: Supports IEEE 802.3af Power over Ethernet; Power Class 2
- AC power: Use Avaya approved adapter; 48VDC, 0.52A
- Power dissipation: 3.4 watts normal, 6.5 watts maximum

Protocols

- Avaya Communication Protocol

Audio Quality of Service

- G.711 a-and μ -g-law, G.723.1 and G.729a and Annex B
- 802.1p/Q, DiffServ and VLAN tagging of telephony port traffic
- Supports echo cancellation and silence suppression

Operating temperature

- +5°C to 40°C/40°F to 104°

Relative humidity

- 5% to 95% (non-condensing)

Storage temperature

- -40°C to 70°C/-40°F to 158°F

Administration and security

- Static and Full Dynamic Host Control Protocol (DHCP) address assignment (Full DHCP factory default)
- 802.1ab Link Layer Discovery Protocol (LLDP) for network auto-discovery and inventory management
- 802.1x and Extensible Authentication Protocol (EAPMD5) for network authentication and access control
- Secure signaling using standards-based DTLS²
- Media path encryption with RFC 3711-compliant Secure Real-time Protocol (SRTP) pre-shared key and public key infrastructure³
- Proactive Voice Quality Management (PVQM) for enhanced administration and diagnostics

Regulatory and safety compliance

EMC

- United States: FCC 47 CFR Part 15 Class B
- Canada: ICES-003 Class B

- Australia/New Zealand: CISPR 22
- European community: – EN55022 Class B – EN 55024 – EN 61000-3-2 – EN 61000-3-3
- Japan: VCCI
- Korea MIC: KN22 and KN24

Safety

- United States: UL 60950-1
- Canada: CSA 60950-1-03
- Australia/New Zealand: AS/NZS 60950.1:2003
- European Community: EN 60950-1+A11
- International: IEC 60950-1
- Mexico: NOM approvals

Other

- FCC Part 68 HAC
- IC CS-03 HAC
- Australia AS/ACIF 004
- New Zealand PTC 220
- Complies with the essential requirements and other relevant provisions of Directive 1999/5/EC10
- Complies with Reduction of Hazardous Substances (RoHS) – (6 of 6) as part of European Union Environmental Directive
- American Disabilities Act (ADA) compliant dialpad

¹ Context-sensitive soft keys are Avaya Communication Server/minimum release dependent.

² DTLS is supported by CS1000 RIs 6.0, and requires a DTLS patch. MSC 5100 uses USEC but supports it natively on the IPCM

³ Public Key Infrastructure is Avaya Communication Server/minimum release dependent. Consult Avaya server documentation of choice for support details.

The Avaya logo consists of the word "AVAYA" in a bold, red, sans-serif font. The letters are closely spaced and have a slight shadow effect.

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