

# EPOS



GSX 300  
External Soundcard  
Frequently Asked  
Questions

### **How do I get the most out of my new GSX 300 external soundcard?**

We suggest you download the EPOS Software Suite from [Eposaudio.com](http://Eposaudio.com). The EPOS Software Suite turns on 7.1 Surround Sound, allows you to create different audio profiles depending on your needs, and also allows you to control background noise.

### **What does the Smart button do?**

You can select what it does from within the EPOS Software Suite. As of today, you can select the functionality of switching between your audio profiles or switching between Stereo and Surround sound.

### **Does the GSX 300 work with consoles?**

The soundcard was made for PC and requires the EPOS Software Suite to have all features activated. It will however work with most USB-compliant devices such as PS4 or Nintendo Switch (docked).

### **Will the GSX 300 improve my audio quality?**

It all depends on your existing soundcard. If you don't have a soundcard today, you might get quite a nice upgrade for audio quality.

### **I had 24-bit audio before installing the software suite, what happened?**

The EPOS Software Suite and its 7.1 processing only support 16-bit audio today. We are working on an upgrade and hope to support Hi-Res 7.1 processing soon.

### **My GSX 300 isn't playing loud enough with my headset.**

The GSX 300 external soundcard was made to provide a good loudness for headsets such as the GSP 300, GSP 500 and GSP 600. If you use other headsets, please make sure that the impedance (resistance) of the headset is around 50 ohms or less. Having higher impedance will impact loudness of the audio.

We also suggest that you check that volume is turned all the way up on the volume control on your headset.

## **About EPOS**

EPOS is an audio and video solution company developing and selling devices for business professionals and the gaming community. Based on leading and advanced technologies, the Danish founded company delivers high-end audio and video solutions with design, technology and performance as paramount parameters.

The establishment of EPOS is based on the decision to let the business segments of the joint venture – known as Sennheiser Communications – between Sennheiser Electronic GmbH & Co. KG and Demant A/S evolve in different set-ups. Alongside the introduction of a new own-branded portfolio, EPOS continues to sell the current Sennheiser Communications portfolio co-branded as EPOS | SENNHEISER.

EPOS is part of the Demant Group – a world-leading audio and hearing technology group. As such, it builds on more than 115 years of experience of working with innovation and sound.

With headquarters in Copenhagen, Denmark, EPOS operates in a global market with offices and partners in more than 30 countries.

Find more information at [www.eposaudio.com](http://www.eposaudio.com)